



SAFETY RECALL NOTICE

07/22/2013

VA National Cemetery Admin. (16040)

Attn: Gus Brooks

810 Vermont AVE. NW

Washington, DC 20420RE: Defect Recall Notification 13V-290

Dear Mr. Brooks:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Farber Specialty Vehicles has decided that a defect which relates to motor vehicle safety exists in the Dometic WeatherPro Motor Powered Awning installed in your vehicle. This recall is based on information provided to us by Dometic.

IMPORTANT!

Your Dometic WeatherPro Motor Powered Awning is being recalled

Contact Dometic Corporation immediately

WHAT IS BEING RECALLED:

Dometic WeatherPro Motor Powered Awnings manufactured between February 13, 2013 and April 9, 2013. The affected model numbers are:

WeatherPro Models

805XXXXXXXXX, 815XXXXXXXXX, 825XXXXXXXXX, 835XXXXXXXXX,
845XXXXXXXXX, 885XXXXXXXXX, 855XXXXXXXXX, 905XXXXXXXXX

9100 Power Awning Models

910XXXXXXXXX	915XXXXXXXXX
912XXXXXXXXX	916XXXXXXXXX
913XXXXXXXXX	917XXXXXXXXX
914XXXXXXXXX	918XXXXXXXXX



Awning "Motor Service Kit" Part Numbers
3307923.XXXX, 3310423.XXXX

The possibly affected units will have the serial numbers that are located either on the right hand fabric or the right hand end of the fabric roller tube, beginning with the following digit combinations: 306XXXXX through 314XXXXX

THESE SERIAL NUMBERS ARE **NOT** LOCATED ON THE SUPPORTING ARMS

WHY IS IT BEING RECALLED:

With respect to the installation process of the completed power awning assemblies which include the subject motor assembly, it is possible that installers may unintentionally fail to strictly follow the instructions in sequence, and may not remove a torsion protective anti-rotation cotter pin from the end cap of the fabric roller tube assembly (FRTA) until after the side arms for the awning are installed on the side walls of the recreation vehicle ("RV"). In the event that the awning installation instructions are not strictly followed in sequence by the installer and the cotter pin is left in place while raising the awning to the side wall of the RV, the motor assembly screws may potentially experience abnormal torque if the attached arms are not lifted from a horizontal position to a vertical position simultaneously. This abnormal torque potentially can shear the two motor assembly screws inside the awning roller tube, which will enable the fabric of the awning to possibly unfurl while the recreation vehicle is either parked or in transit increasing the risk of personal injury or a vehicle crash.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Due to this potential condition, which will not be evident from post-installation inspection, Dometic is requesting that you **DO NOT DRIVE YOUR VEHICLE**. In order to check the serial # of your awning to see if your unit is in the affected serial # or date range (February 13, 2013, serial # 306xxxxx through April 9, 2013, serial # 314xxxxx), the serial # appears on a label on the right underside of the fabric and on the roller tube. If you have a confirmed affected serial #, as outlined, then please call 1-888-943-4905. We will provide



WHAT DOMETIC CORPORATION WILL DO:

Dometic will provide detailed instructions during this call. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall contact Dometic Customer Service at (888)943-4905. Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

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Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Dometic Customer Service at (888)943-4905.

We apologize for the inconvenience this safety recall will Cause.

Sincerely,

George Snyder
Service Manager
Farber Specialty Vehicles
gsnyder@farberspecialty.com